

# PAYMENT & SHIPPING INFORMATION

## **Payment Methods & Security**

We offer secure online purchasing courtesy of PayPal. Most major credit cards accepted, including Visa, Mastercard & AMEX.

## **Direct Sales Shipping Policy**

For direct sales we guarantee to ship within 48 hours of receiving your order. Under normal circumstances, UK customers can expect to receive their CD within 7 days. Elsewhere, please allow anything between 10-28 days, depending on your location and local circumstances.

## **Direct Sales Returns Policy**

We'll take every care to package your CD carefully to ensure your copy is mint on arrival. In the unlikely event of breakage while in transit, or even if you decide you don't like what you hear, we'll be happy to take it back and arrange a replacement or a full refund.

Returns Procedure: simply return your CD to the address noted on the covering paperwork and we'll arrange a full refund immediately upon receipt.

If you have any problems with any part of our order process, please mail us here. We'll do everything we can to make amends.